



“Taking Patient Safety to a Higher Level: Now and in the Future”

Presented by:

The Bethesda Foundation and St. James Mercy Hospital

Wednesday, October 30, 2013

6:00 PM - Registration & Social Hour

7:00 PM - Presentation

Program Objectives:

- What is patient safety and why is it important?
- How do safety, quality, and patient centered care fit together?
- What is a “culture of safety” and what is the role of a “just culture”?
- What is the best strategy to improve patient safety now, and as the health care system is redesigned under health reform?

The evening presentation features **Robert Panzer, MD**, Professor – Department of Medicine and the Department of Public Health Sciences at the University of Rochester Medical Center, and Chief of Quality Officer at University of Rochester Medical Center and Strong Memorial Hospital.

To reserve a seat please contact Kelly Grillo at (607) 324-8700 or email kgrillo@sjmh.org by October 25th.

The program is free and open to the public.