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FOR IMMEDIATE RELEASE

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Transition Planned for Dialysis Services at St. James Mercy

Patient Experience Expected to be Seamless

Hornell, NY – St. James Mercy Hospital has finalized the transfer of ownership and management of its outpatient dialysis services to Fresenius Medical Care. The change in ownership took effect January 1.

No immediate changes to the patient experience are expected. St. James Mercy dialysis employees have been offered comparable positions with Fresenius. Patients with appointments for dialysis at the location should plan to keep those appointments.

"Fresenius is a widely respected organization that provides quality dialysis services to patients in locations around the country," said St. James Mercy Hospital President & CEO Jennifer Sullivan. "They are uniquely positioned to maintain this service for our community, in collaboration with St. James Mercy Hospital. Our job is to ensure quality and maintain access to care for Hornell and the surrounding communities, and we are confident that the way to do this with respect to dialysis is to collaborate with Fresenius in this way."

Fresenius Kidney Care Director of Operations Kenneth Crine reiterated that the transition should be seamless for patients.

"We will be implementing equipment and computer system upgrades almost immediately, but all appointments will be kept and we will have additional staff on site to ensure proper training on those systems," said Crine. "Our goal is to maintain and then steadily enhance the patient experience with upgrades to the technology and processes."

Anyone with questions about dialysis services in Hornell is invited to visit www.stjamesmercy.org or call 607-324-6950.

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